

## Quality Policy

Midmed Pty Ltd is an Australian owned supplier of medical, surgical, dental and hospital consumables and equipment. Operating in the Australian healthcare industry for over 20 years, Midmed bases its company strategy around providing best in practice medical equipment and supplies to its customers, delivering an exceptional level of customer service, providing technical support and reliable supply, embracing innovation, and providing positive solutions.

To achieve these aims, with the ultimate outcome of customer satisfaction, Midmed has established and implemented an integrated management system (IMS) incorporating the requirements of ISO 9001:2015. In line with the requirements of the standard, Midmed commits to the following:

- Satisfying applicable requirements placed on it by itself, customers, relevant standards (including ISO 9001:2015), and relevant statutory and regulatory authorities
- Maintaining and continually improving the IMS.

As one means of facilitating quality management and achieving continual improvement, Midmed sets itself quality objectives at relevant functions, levels and processes, which it endeavours to achieve. Quality objectives are recorded in the organisation's current Strategies and Objectives Register and are reviewed for achievement at IMS management reviews.

This policy has been implemented throughout Midmed and is available to all workers, as well as interested parties.

This policy is reviewed for continuing suitability via management review.

Signed,



Rob Muller  
 Managing Director  
 17 June 2024

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